



Fair Use Policy

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Access to our services and the flexibility we offer in the booking of our services, is made available to you provided that you make fair use of it. In order to maintain an optimal service and availability to all of our customers, Acron Aviation expect that the terms of our services are used with fair consideration to all parties as set forth in this policy;

Cancellations

Where Acron Aviation offer the ability to cancel previously confirmed bookings, it is done so, in order to offer our customers flexibility to address exceptional events that may arise and which may affect the customers' ability to make use of the services booked. Acron Aviation do not expect our customers to exploit this clause for example, in order to 'block book' training inventory until such a time that need for the services is confirmed. If Acron Aviation, acting reasonably, deems your usage of this flexibility to be excessive and unfair such that it affects overall service provision and/or access to the service by other customers, particularly during busy times, we may contact you to address the situation. In communication with you, Acron Aviation reserves the right to remedies if persistent excessive use of this term, considered to be unfair, is observed.

Changes

Acron Aviation understands that our customers may need to make changes to previously confirmed bookings for various unforeseen reasons. In these events Acron Aviation make all reasonable endeavours to accommodate changes to ensure that our customers receive the services they require. If Acron Aviation, acting reasonably, considers changes to be in excess of what is expected from reasonable normal use and where such excessive use is affecting other customers, particularly during busy times, we may contact you to address the situation. In communication with you, Acron Aviation reserves the right to remedies not limited to but including imposing of additional 'change fees' if persistent excessive use of this term, considered to be unfair, is observed.

Acron Aviation shall have the right at any time and at its sole discretion, to update or change this fair use policy. Any change to this policy shall be effective immediately upon posting to the Acron Aviation Website. Acron Aviation may notify you of a published change to this policy, but you are responsible for regularly reviewing this Fair Use Policy to obtain timely notice of any such changes.